

Adult Social Care & Housing Overview & Scrutiny COMMITTEE

Agenda Item 6

Brighton & Hove City Council

Subject: *Adult Social Care Performance Report 20/11*
Date of Meeting: **June 28 2011**
Report of: *Director of Adult Social Services/Lead Commissioner People*
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Wards Affected: All

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 This report seeks to outline the significant national developments in relation to the reporting of Adult Social Care performance.
- 1.2 Within this context the report also provides provisional outturn figures for 2010/11 on key performance indicators for adult social care. This data has yet to be validated through the NHS Information Centre.

2. RECOMMENDATIONS:

- (1) That the Scrutiny Committee note and comment on the provisional performance information
- (2) That the Scrutiny Committee informs officers on how they would wish to be involved in the future development of adult social care reporting.

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 The national performance reporting framework for Adult Social Care and the role of the national regulator, the Care Quality Commission (CQC), are going through a period of significant transition.

3.2 It was announced in 2010 that CQC would no longer report annually on the performance of Councils in relation to adult social care. CQC also ceased providing individual quality ratings for regulated care services and focused instead on the compliance of providers within key quality standards. There is therefore no national benchmarked reporting on performance in relation to either Councils or individual regulated providers.

3.3 The Department of Health produced a consultation document in relation to the national reporting of Adult Social Care data under the title 'Transparency in Outcomes' in November 2010 and the outcomes from this consultation were published in March 2011 alongside a detailed framework for an Adult Social Care Outcomes Framework for 2011/12.

3.4 The NHS Information Centre is the agency which collates and publishes all the data which local councils must submit in relation to adult social care. They are undertaking a zero based review of reporting aligned to the 'Transparency in Outcomes' consultation and the commitment to 'reduce the burden' on local government reporting. In the interim Councils still have to provide adult social care data returns as in previous years.

3.5 One action from the 'Transparency in Outcomes' consultation has been the publication of the Adult Social Care Outcomes Framework (ASCOF) for 2011/12. This is attached at appendix 1 and includes both those items agreed for inclusion in 2011/12 and those items identified as in need of development (placeholders) for the ASCOF in future years. Monthly reporting will be produced during 2011/12 in relation to local performance within the ASCOF.

3.6 The key themes that have emerged from the consultation have been :

- 3.6.1 Building a quality strategy for adult social care
- 3.6.2 Promoting transparency and accountability including the ASCOF and the production of local accounts
- 3.6.3 Securing minimum standards in quality
- 3.6.4 Improving quality
- 3.6.5 Defining high quality

3.7 Appendix 2 provides a summary of how the Department of Health propose this period of transition in social care performance reporting is managed.

3.8 As a consequence of the above performance reporting for 2010/11 is far more limited than in previous years. We have produced at appendix 3 a summary of performance against key national indicators compared to the previous year. It is important to emphasise that this data is yet to be validated and published by the NHS Information Centre, it remains provisional. At this stage it is not possible to report on the two indicators which are drawn from NHS data sources nor the data from the Annual Survey of service users which are still being analysed.

3.9 The year on year performance is one of broad improvement and reflects good progress in relation to the personalisation programme. The key national target of

achieving 30% in relation to the Self Directed Support indicator has been achieved and exceeded. The year 2010/11 was a key delivery year in the programme and this performance gives some assurance on our local progress.

- 3.10 The annual user survey has changed significantly for 2010/11 and will produce valuable information on the outcomes of services for local people. The survey covered people using a range of services and included outcomes such as safety, dignity, personal independence and choice. In future years this survey will be supplemented by a bi annual survey of informal carers.

4. CONSULTATION

- 4.1 This report covers matters that have been the subject of national consultations.

5. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

- 5.1 In addition to the performance information discussed in this report unit cost information across all social service authorities is collected and analysed annually. Costs of service are reviewed as part of budget monitoring and together with activity information used to consider Value for Money.

Finance Officer Consulted: Anne Silley Date: 10 June 2011

Legal Implications:

- 5.2 National developments and changes in statutory functions of CQC are set out in detail in the body of this report. There are no other specific legal or Human Rights Act implications arising.

Lawyer Consulted: Sandra O'Brien

Date: 14.06.2011

Equalities Implications:

- 5.3 There are no specific implications at this stage that are not included in the body of the report.

Sustainability Implications:

- 5.4 There are no specific sustainability implications in the report though this may emerge in the development of a Local Account.

Crime & Disorder Implications:

- 5.5 There are no specific implications for crime and disorder in this report.

Risk and Opportunity Management Implications:

- 5.6 Whilst the period of transition has removed quality ratings and diminished the capacity for national benchmarking it does provide an opportunity to consider anew what information is actually useful, to focus on outcomes for people and to develop stronger local mechanisms for accountability in relation to performance.

Corporate / Citywide Implications:

- 5.7 Although the Council will no longer be nationally performance rated in relation to adult social care it will need to develop mechanisms and a framework for reporting locally on adult social care performance.
- 5.8 Adult Social care services and their performance are dependent on good joint working across the council and with other key organisations such as the NHS, the private and voluntary sector and the police.

SUPPORTING DOCUMENTATION

Appendices:

1. Adult Social Care Outcomes Framework 2011/12
2. Managing the Transition
3. Provisional Performance Data 2010/11

Documents In Members' Rooms

1. None
- 2.

Background Documents

1. Transparency in Outcomes: a framework for quality in adult social care ;
Department of Health March 31 2011
- 2.

